



GOLD COAST STUDENT ACCOMMODATION CENTRE

PO Box 4465, Ashmore Qld 4214 ♦ Tel: 07 5527 8688 ♦ Fax: 07 5527 8699

Email: info@gcsac.com.au ♦ Website: www.gcsac.com.au

A division of Study Match Pty Ltd ABN 49 122 467 109

HOMESTAY FAMILY – CODE OF CONDUCT

Homestay hosts are expected to:

- develop positive relationships with Homestay students which are based on mutual trust and communication
- acknowledge the uniqueness of each Homestay student and the levels of each Homestay student's strength and weakness
- support and assist Homestay students to live comfortably within a foreign environment
- respect the Homestay student's right to privacy while realising that privacy does not equate to isolation
- acknowledge the significance of culture, customs, language and beliefs in the life of their Homestay student and accommodate appropriately for these within the family's life
- assist, support and nurture where needed or requested, but keeping in mind that a desire to please may be interpreted as interfering by the Homestay student.

To achieve this desired outcome the family will:

- provide a safe environment which will offer the Homestay student positive experiences while living as a member of an Australian family and engaging in positive study habits
- provide the Homestay student with a private, clean and warm bedroom, good healthy food, laundry facilities and a supportive environment
- offer help, guidance, support and encouragement with language practice, studies, planning leisure activities and adapting to living in Australia (this may require patience and empathy and a willingness to show the Homestay student more than once)
- provide an orientation within the family home e.g. use of pool area and house facilities and security. Applicable house rules should be explained e.g. what time dinner is, telephone protocols, rules regarding smoking, alcohol, guests visiting, curfews, household tasks and bathroom conduct
- offer sincere interest in the cultural background of the Homestay student
- respect the Homestay student's need for privacy and allow them space to be alone
- have a duty of care towards the Homestay student
- provide breakfast and dinner during the week and all three meals on the weekends (unless otherwise required)
- only provide single room accommodation. A Homestay student is not to share a room with another Homestay student nor with a member of the family, unless specifically requested
- liaise with the Homestay coordinator regarding any concerns or difficulties
- notify the Homestay coordinator of any change of circumstances in the household
- be responsive to the cultural differences and beliefs of the Homestay student by allowing the Homestay student to continue familiar cultural practices without criticism
- adhere to guidelines set down by the Homestay program and attendance at the Homestay hosts' information sessions.